

PAHMA 2025 FALL CONFERENCE - BREAKOUT SESSIONS

Detailed session descriptions on our website: pahma.org/education/fall-conference



MORNING SESSIONS THURSDAY



HUD AM

9:00 AM - NOON

HOTMA Communication Strategies + Income & Rent Calcs Made Easy

SPEAKER

Jenny DeSilva, CMH, COS, TaCCs
DeSilva Housing Group

* Eligible for Real Estate Continuing Education Credit with fee & form

LIHTC AM

9:00 AM - NOON

LIHTC HOT TOPICS FUNDAMENTALS (INCLUDES HOTMA)

SPEAKER

Karen Graham, CMP, HCCP, SHCM
Karen A Graham Consulting

* Eligible for Real Estate Continuing Education Credit with fee & form

NSPIRE AM

9:00 AM - NOON

NSPIRE GENERAL INSPECTION REDINESS

SPEAKER

Chris Caramanica
WinnCompanies

SERVICE AM

9:00 AM - NOON

DISENFRANCHISED GRIEF & MENTAL HEALTH 101

SPEAKER

Jackie Eppler
(Disenfranchised Grief)

SPEAKER

Jennifer Dearth
(Mental Health 101)



AFTERNOON SESSIONS THURSDAY



HUD PM

1:30 PM - 4:30 PM

ASSETS & DEDUCTIONS + HOTMA UPDATES

SPEAKER

Jenny DeSilva, CMH, COS, TaCCs
DeSilva Housing Group

* Eligible for Real Estate Continuing Education Credit with fee & form

LIHTC PM

1:30 PM - 4:30 PM

LIHTC HOT TOPICS ADVANCED (INCLUDES HOTMA)

SPEAKER

Karen Graham, CMP, HCCP, SHCM
Karen A Graham Consulting

* Eligible for Real Estate Continuing Education Credit with fee & form

MAINTENANCE PM

1:30 PM - 4:30 PM

IMPLEMENTING MAINTENANCE BEST PRACTICES THAT MATTER

SPEAKER

Chris Caramanica
WinnCompanies

SERVICE PM

1:30 PM - 4:30 PM

THE POWER OF EMOTIONAL AWARENESS

SPEAKER

Tricia Pritchard
Tricia Pritchard Consulting



FRIDAY KEYNOTE



AI VS HUMAN CONNECTION

Featuring Toni Blake of TotallyToni.com



Fascination with the intricacies of AI's potential in business should be BALANCED with an EQUAL fascination of the intricacies of our HUMAN CONNECTION.

While AI is trained to be polite, with AI, TotallyToni unlocks 7 secrets to human connections so you can . . . GET MAGIC!

In your business today, the greatest impact on YOUR customer experience is your people's feelings and emotions, often unintentional micro-expressions are impacting YOUR PROFITABILITY every day. Even in an AI dominated world, it will be human interaction that creates ...the competitive advantage.