PAHMA Educating and Supporting the Affordable Housing Industry

Presenting Key People Skills for Property Management Staffers:



webinar Developing a Top-Performing Team

Having a top-performing team means making sure that the members of the team area all in. This doesn't mean that everyone is in agreement at all times, but it does mean everyone is committed to doing his/her part in order to achieve a common goal, even at times when their individual opinion may not match the direction of the organization or group.

On Tuesday, July 31, 2018, we will take a close look at skills and capabilities that will help you develop a top-performing team. Topics to be covered will include:

- The difference between work group and team
- Making sure everyone is heard
- House rules for team meetings
- Presenting an opposing opinion
- Gaining support for important decisions

Who should attend?

- Property management staffers
- Corporate or headquarters staff, including regional and district managers; mid- and entry-level managers and supervisors; compliance specialists; HR, accounting and technical staff; etc.
- Date: Tuesday, July 31, 2018
- Time: 2:00PM Eastern / 90 minutes
- **Cost:** \$100 per participant, PAHMA Member \$150 per participant, Nonmember

Deadline: Registration & Payment must be received by Tuesday, July 24th

Registration: SEND TO <u>INFO@PAHMA.ORG</u> - Provide First/Last Name, Company Name, Email Address must include email to receive webinar link

Payment: payable/send to PAHMA, PO Box 199, Glenshaw, PA 15116 call 412-445-8357 for credit card payments

This special event is brought to you by NAHMA, hosted by Rocky AHMA.

About the Trainer: Brenda Harrington, founder of Adaptive Leadership Strategies, LLC, works with private, public and nonprofit organizations to improve performance by helping staff members work with greater agility and expanded leadership capacity. In the past, Brenda served as Executive Vice President, Operations for a large property management and consulting firm. She is a Moderator on the Global Delivery Team for Harvard Business School Publishing (HBP), where she facilitates leadership development courses for HBP corporate clients worldwide. Brenda has received her Certification for Leadership Coaching from Georgetown University, and is also certified by the International Coach Federation (ICF).