



PAHMA Fall Conference Thursday, October 20, 2016

Pearls of Perfection

HUD – General Occupancy Updates / EIV / MOR

presented by Mary Ross, President, CEO, Ross Business Development

Morning Session

RBD HUD Hot Topics / Updates

This session combines a review of the latest trends and hottest topics of the day along with answers to some of the most frequently encountered problems facing affordable housing owners and agents.

This class includes a review of recent changes to HUD's requirements and guidance through HUD HSG Notices, RHIIP ListServ, new Handbook releases and new releases of various HUD guides.

This class also includes instruction that goes beyond the HUD Handbooks to give you answers and tools to address the tough questions we get from property managers and compliance staff.

Afternoon Session

Preparing for the Management & Occupancy Review

This class is designed for property management professionals who will prepare a site for a management and occupancy review conducted using HUD Form 9834. This is a basic class designed to let you know what to expect during the review and how to prepare.



MAINTENANCE MATTERS

presented by Mark Cukro, President, Plus One Consulting

Morning Session

SAFETY FOR MAINTENANCE

This session will be fun, engaging, and different from any other safety seminar you have attended. We will discuss real world scenarios for the Multi-Family Industry and relevant statistics, as well as how to reduce injury in the workplace and implement change successfully.



Afternoon Session

LIFE CYCLE OF BUILDINGS: "MAKE-READY AND PREVENTIVE MAINTENANCE" (INTERIOR AND EXTERIOR)

In this session on maintenance & repair, you will learn how to make more thorough and higher quality turns and preventive maintenance while keeping expenses under control.

We will discuss real life scenarios that take place on a property, and share some new tips and tricks that will help technicians at all experience levels identify and make better repairs the first time. This seminar is designed specifically for the Multi-Family Apartment Industry. If you want to add value to your service department, increase the quality of turns, or just learn some new tips, tricks, and ideas, this session is highly recommended.

LIHTC

presented by Karen Graham, President, CEO, Karen A. Graham Consulting, LLC

Morning Session

TOP 10 LIHTC MISTAKES & HOW TO AVOID THEM

Non-compliance in the LIHTC program can be costly. During this discussion, we will pinpoint the most common mistakes in the LIHTC program and learn ways to avoid them. We will identify the latest trends & auditor hot buttons giving you the tools you need to be prepared for compliance audits.

Afternoon Session

WORKING THROUGH THE LAYERS

COMBINING PROGRAMS WITH LIHTC

Understanding affordable housing compliance when there are multiple layers of financing can be baffling. We will categorize the major differences between LIHTCs and other programs. This session will provide must-have guidance on practical & efficient ways to work through these layers and maintain compliance.

SERVICE COORDINATORS

presented by Dawn Bartha, Western Pennsylvania Housing Services Representative, PHFA

All participants will receive a Certificate of Attendance accepted by HUD for educational hours. Licensed Social Workers can also earn 6 hours of Continuing Education Credits...see below for details

Morning Session

MENTAL HEALTH AND HOUSING

What role does understanding mental health play in your role as a service coordinator or property manager? This course will help individuals understand the importance of mental health (both your own and residents'), decipher facts from myths and gain knowledge about some of the most common mental health concerns facing individuals. We'll discuss common concerns around mental health such as suicide and violence. Service Coordinators and Property managers attending the session will learn some of the warning signs of an individual in a mental health crisis, and what can be done to ensure their own safety as well as the community at large.

Afternoon Session

IS THIS RESIDENT A HOARDER? WHAT CAN I DO?

Ever wonder what the line is between being a collector and a hoarder? Do you have that resident that just never seems to pass house inspections on their own? This session will help you understand the true definition of a hoarder, as defined by the DSM 5. Utilizing that definition and a few other tools, attendees will gain knowledge on how to identify hoarders. From there we'll discuss the difficulties in working with someone who falls under this diagnosis, as well as the lasting effects on their family. We'll wrap up the day by discussing, how we, as service providers and property managers, can work with these individuals so that they can remain safely in their own home.



WHAT'S ON YOUR MIND?

Do you have a question for one of the speakers? Send your question to info@pahma.org by September 30th or mail your question with your registration form. The speakers will make every effort to cover your concern in their presentation.

CONTINUING EDUCATION CREDITS

REAL ESTATE LICENSE

PAHMA continues to work with Steve Chupinka, Academy of Real Estate Careers, to bring you 7 hours of Continuing Education Credits toward your **Real Estate License** – 2018 renewal period. The **Thursday A.M. & P.M. sessions have been approved** and together make up the 7 hours of credit. Be sure to complete the enclosed 'Enrollment Agreement' and submit it with your conference registration. An additional fee of \$55.00 applies and is payable to PAHMA.

LICENSED SOCIAL WORKERS

NEW FOR 2016 PAHMA has partnered with the University of Pittsburgh to bring you 6 hours of continuing education credits towards your ongoing **Social Work License** requirement (2017 renewal period). The **Thursday A.M. & P.M. sessions have been approved** and together make up the 6 hours of credit. **YOU WILL NEED TO COMPLETE AN ENROLLMENT FORM** prior to the seminar. Download the form at WWW.PAHMA.ORG / EDUCATION / FALL CONFERENCE and submit it with your conference registration. An additional fee of \$15 applies and is payable to PAHMA.

EARLY-BIRD RATES through September 30th; fees increase October 1st

LUNCHTIME SPECIAL...

Celebration of Art

We will recognize the artists whose posters made it to the regional finals and celebrate those that were selected to represent PAHMA in the national competition. Congratulations to all of our artists for a job well done. One of the entries was selected as a National Winner and will be featured on a page in the 2017 NAHMA Calendar! Be sure to PLACE YOUR CALENDAR ORDER at www.nahma.org beginning September 1st and see the amazing artwork.



PAHMA Fall Conference **Friday, October 21, 2016**

ANTI-BULLYING: "THE PASSION WORKSHOP" **featuring The Kindness Challenge**

presented by Toni Blake, President, TotallyToni.com



This year to support our "Antibullying" program Toni Blake is back with a workshop experience designed to inspire a culture of kindness in your community. The program includes character development, personal growth, a community culture evaluation, conflict resolution, and motivation.

Don't miss Toni's humorous and heartfelt plan for building the best you and changing the world around you one heart at a time! Each attendee will be invited to join a FREE worldwide Kindness Challenge with free weekly email assignments and Kindness Coaching from Toni. Kindness Hotspot Stickers will be shared to get your movement toward kindness started.

"Pearls of Compliance Wisdom"

Experienced leaders from HUD, PHFA, NAHMA, and NLHA will discuss the 'PEARLS' of managing today's affordable housing. Returning this year are Denise Muha, of National Leased Housing Association (NLHA), and Larry Keys, Jr., Director of Government Affairs of National Affordable Housing Management Association (NAHMA). As a member of PAHMA you are a group member of NLHA and NAHMA. These organizations work very hard in Washington D.C. to represent Affordable Housing interests and keep the legislative 'playing field' more balanced. Please take time to say hello to all of our guests and see how to get your voice heard.

Presented by: Jane Miller, Field Office Director, HUD
New Northeast Regional Representative, HUD
Holly Glauser, Director of Development, PHFA
Larry Keys, Jr., Director of Government Affairs, NAHMA
Denise Muha, Executive Director, National Leased Housing Association, NLHA

SESSION DETAILS MAY BE SUBJECT TO CHANGE

Other Conference Features:

Thursday: THINK **PINK**...wear something pink for breast cancer awareness
Vendor Marketplace
Raffles
Diamond Award Dinner and Presentation
NEW!!! 'Rock the Matterhorn' – dress in your favorite 80s outfit for prizes and lots of fun

Friday: **ORANGE** IS THE NEW BLACK: support the Anti-Bullying Initiative; wear something orange.
Platinum Award Lunch and Presentation
REAC Honor Roll
Prizes

